

Ravenglass and Eskdale Railway Company Limited

JOB DESCRIPTION

ENGINE DRIVER/CONTROLLER

Main Purpose of Job

To drive the full range of the company's steam and diesel engines and provide cover for the full time controller. Outside the main season, to work as part of the maintenance team.

Principle Accountabilities

1. To light up the steam locomotives, prepare them for service, drive the engine as requested and dispose of engine at the end of the day.
2. To maintain a high standard of engine presentation at all times.
3. To report faults on any equipment or engines used by the post holder.
4. To undertake day to day maintenance as required.
5. Safe operation of the radio system as required.
6. At all times to operate in a safe manner, reporting any incidents or issues immediately to the post holder's Line Manager.
7. To communicate with our customers, talking to them about the engines and railway, promoting the services we provide and to increase their knowledge of the history of the railway and its current operation. This liaison will cover a wide age range from young children to senior citizens.
8. To undertake special duties as required outside the scheduled service on a range of tasks linked to the railway. This may include building, electrical, joinery, track, and other similar work.
9. To play a pro-active role in the running of the railway, liaising with colleagues and contributing towards a good team spirit atmosphere among all railway staff.
10. Any other duties as may be required from time to time to contribute towards a successful operation of the railway.

When Controlling

11. To operate the train radio control system
12. To ensure that the railway operates to the published timetable in safe manner at all times, control train movements and communicate with all operational personnel as required.
13. To plan the driver's and guard's rosters
14. To oversee the formation and cleaning of the carriage fleet
15. To liaise closely with visitor services staff to ensure group bookings, special events etc are safely and efficiently executed

Reporting Responsibilities

The Engine Driver/Controller will report to the General Manager.

Relationships with other key staff

The Engine Driver/Controller will liaise closely with:

- The Health & Safety Officer regarding matters relating to the safe operation of the railway.
- The full time Controller with regard to rostering and safe operation of the railway on the day to day basis.
- Ticketing retailing and marketing staff where required.
- All railway heads of department as necessary.

General

The Engine Driver/Relief Controller will demonstrate enthusiastic, proactive problem solving approach to the job in addition to competently handling the engines as required and he/she will be happy to communicate with visitors and engage them in conversation where required. The Driver will also be expected to position the engine for photographs wherever possible after taking in account the safe operation of the railway.

Bank holiday and weekend working will be required.

Uniform

A uniform is provided as set out below. This must be worn at all times during working hours, however exact specifications may vary from time to time:

- 3 sets of overalls
- 3 Polo shirts
- Safety shoes/boots

Meal Breaks

Due to the nature of our business you may not be able to take breaks at the same time every day. When you are involved on operational duties the Duty Controller will set the roster to include meal/rest breaks.

Leave Entitlement

30 ^{1/2} working days per annum this includes statutory bank holidays.

Benefits

Free travel for the staff member and his/her close family on both the Railway and Ullswater 'Steamers'. National Rail Staff Travel Card subject to continuing availability by Rail Staff Travel Ltd.